



# Customer Privacy Policy

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## Customer Privacy Policy

### Purpose

The purpose of the Luke's FastBreaks Customer Privacy Policy is to notify users of the practices regarding the collection, use, sharing, choices, security, and correction options around information collected or maintained about them.

### Audience

The Luke's FastBreaks Customer Privacy Policy applies to users who have information collected through the website or services.

### Policy

#### Notice

- Luke's FastBreaks is the sole owner of information collected on its website or through its services.
- We only collect information that you voluntarily share via the website, email, or other direct contact.
- We will not sell or rent this information to anyone.

#### Purpose

- We will use your information to respond to you based on the reason you contacted us.
- We only share your information with authorized business partners as it relates to processes related to your request.
- We may contact you for company-related messaging; you have the ability to request to not receive these communications.



## Consent

- We will not voluntarily share your information with a third party without prior authorization, except:
  - With an affiliate or agent of Luke's FastBreaks,
  - With the written authorization,
  - To enforce our privacy policy, to comply with law, regulation, or other legal processes or to protect the rights, property or safety of us or others,
  - With a regulator or law enforcement agency or personnel,
  - In emergency situations,
  - To protect against misuse or unauthorized use of this Website or the Luke's FastBreaks Service,
  - To detect or prevent criminal activity or fraud, or
  - In the event that we or substantially all of our assets are acquired by one or more third parties as a result of an acquisition, merger, sale, reorganization, consolidation or liquidation, in which case information may be one of the transferred assets.

## Security

- We take precautions to protect your information both online and offline.
- Luke's FastBreaks has implemented physical, administrative, and technical safeguards and operational procedures to protect information we collect and/or maintain.
- Transactions over the internet involving information are encrypted.
- We restrict access to your information in our systems to authorized users.

## Access

- You may opt out of communication with us at any time.
- You can contact us via the following form:
  - <https://lukesfastbreaks.org/contact-us/>
  - Find out what data we maintain about you, if any.
  - Change/correct any data we have about you.
  - Have us delete any data we have about you.



## Accountability

- Luke's FastBreaks has appointed a Privacy Officer and Security Officer who are responsible for the protection of information.
- Luke's FastBreaks is committed to resolving any complaints about your privacy and our collection or use of your personal information. If you have any questions or complaints regarding this policy, please contact us at <https://lukesfastbreaks.org/contact-us/>.

## HIPAA

- Some personal health information we collect may be protected health information ("PHI") within the meaning of the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"). To the extent applicable, Luke's FastBreaks agrees to comply with HIPAA and the rules issued pursuant to HIPAA.

## Cookies

- We collect information about you and your use of this Website through the use of cookies. Cookies are small files that a website can store on your computer's hard drive for record-keeping or other administrative purposes. If you are concerned about the use of cookies, you can choose to enable a feature in your browser software that will erase cookies, block all cookies, or warn the user before cookies are stored or exchanged. If you reject cookies, you will only be able to view the site.

## Links

- This Website includes links to other websites. This Privacy Policy does not apply to these links.
- We do not endorse and are not responsible for the operation or content of these websites. Please consult the privacy policy for each website you visit.



## Updates

- We may modify, alter, or update our privacy policy at any time, so we encourage you to review our privacy policy frequently.
- We will not provide individual notice to you of changes to our privacy policy, but when we make updates to our privacy policy, we will update the date in this section.
- If you feel that we are not abiding by this privacy policy, you should contact us immediately at <https://lukesfastbreaks.org/contact-us/>

## Disclosure

- Information is collected by Luke's FastBreaks. Contact information:
  - Name
  - Address
  - Phone
  - Email
  - Birthdate

## Version History

Version	Modified Date	Approved Date	Author	Reason/Comments
1.0.0	10/11/2022	11/01/2022	Big Eye	Document Origination.